

Objective 1: Leverage our Catholic heritage and Franciscan identity (of a values-oriented institutional culture) to create a welcoming community of learners – so that our students lead, succeed, and graduate in order to positively contribute to their communities.

Goals									Strategies				Milestones/Measures							
1. Ensure the student body embraces a global world													1. Focus recruitment on expanding the student population – including geographic (non-IL, international) and socio-economic.				• # appl/enrl students: • # appls/enrl (>50-mile) students:			
USF Fall Undergraduate Students		Joliet '20	F22	F23	F24	F25	F26	F27	F28	2. Strengthen how USF <u>embraces</u> all students with curricular and co-curricular programs that build a values-oriented culture and worldview.				• Suitable % at events: • 2 FrankChats/year: • Campus Culture Survey every 3 years:						
Caucasian		47.5%	47.9%	47.3%																
Hispanic		30.5%	30.0%	31.9%																
Afr.-American		16.4%	9.5%	9.6%																
Asian		2.0%	3.5%	3.7%																
Other/dual		3.6%	9.2%	7.6%																
2. Increase understanding and commitment to the tenets of a Catholic Franciscan higher education grounded in the expression found in the Catholic Social Teachings so that we exceed national averages for student and alumni satisfaction and learning outcomes.													1. Incorporate a formatiinal plan through sacramental life, spiritual programming, vocation plans, and annual immersion experiences/retreats – to enable all students to integrate their faith within their college journey.				• # participating in formative moments:			
1. Ability to discuss/explain Catholic Intellectual Tradition. (1 = unaware, 3 = somewhat, 5 = at length) 2. Ability to discuss/explain Catholic Social Teaching. 3. Ability to discuss/explain Catholic Moral Teaching. 4. Ability to discuss/explain Institutional Mission.													2. Offer service events each semester for employees and students – including understanding of personal role in contributing to the common good.				• Mission moments at each Board, EC, and UC meeting:			
CIMA		ACCU 23	2023	2024	2025	2026	2027	2028	2029	3. Continue to incorporate CST, Franciscan intellectual tradition, and knowledge of the sponsoring congregation.				• # of mission-based formation events:						
#1		2.62	2.28	2.32	2.45	2.58	2.60	2.62	2.64											
#2		3.14	3.00	3.04	3.08	3.10	3.12	3.14	3.16											
#3		3.08	2.90	2.95	2.98	3.00	3.05	3.08	3.10											
#4		3.72	3.72	3.72	3.73	3.73	3.74	3.74	3.75											
3. Strengthen communities of learning to provide all members a sense of belonging.													1. Track and assess targeted opportunities for student engagement outside the classroom through Student Life and Clubs & Organizations (SLO).				• # involved with SLO: • # SGA (non-classroom) events in Suitable:			
Noel Levitz Student Satisfaction Survey Scores				Nat'l AY20		AY20	AY23	AY26	AY29	2. Support efforts for better student engagement – especially commuters and clubs/organizations.				• # Commuter Events: • # Clubs/organizations: • “Flourishing Scale”:						
UG: Feel a sense of belonging here.				5.27		5.38	5.40	5.42	5.45	3. Utilize SAMHSA grant to increase awareness and enhance positive mental health.				• FYE Attendance: • % at-risk connect to care person:						
Adult: Feel welcome here.				6.08		6.18	6.20	6.25	6.30	4. Focus on New Student Programming to create a First Year Experience and engagement with at-risk populations.										
“I have a clear sense of belonging at USF.”				UG		5.62	5.65	5.68	5.70											
				Adult		5.92	5.94	5.97	6.00											
				Online		5.98	6.10	6.13	6.15											
4. Maintain a persistence and completion rate higher than our peer institutions in each of our student populations and for specific vulnerable populations.													1. Strengthen the RPC’s collaboration across the organization to create clear pathways for student retention, persistence, and completion.				• # Staff trained as CARE team members: • Annual reviews of retention and strategies to improve RPC to ExecCoun:			
One-Year Persistence		Peer	A22	A23	A24	A25	A26	A27	A28	2. Fully implement ACE and Career Services “Student Success Center” – tracking impact on student success.				• Percent alerts responded to within 24 hours:						
First Year		75.0%	71%	73%	74%	76%	78%	80%	82%	3. Highlight and market the value of living on campus.				• Residence Hall Occupancy (Fa%) –						
Transfer		-	73%	76%	74%	76%	80%	82%	84%	4. Support first-generation students through First Year Transition, Foundations, SOAR, and specific clubs/programming.				• % FG students retained –						
Degree Compl.		-	74%	72%	75%	76%	77%	78%	79%											
Graduate/Doctoral		-	69/88	65/90	69/89	69/89	70/89	70/89	70/89											
Students of Color F		-	67%	71%	67%	69%	72%	73%	75%											
Students of Color T		-	66%	70%	66%	68%	70%	73%	75%											
1 st Gen Students		-	72%	69%	72%	73%	74%	75%	76%											
Pell Eligible		-	62%	70%	63%	65%	67%	69%	70%											
Completion Rates (150% of prog. time)		Reference – Sel. Prv.	A22	A23	A24	A25	A26	A27	A28											
Freshmen		56%	65%	65%	65%	67%	68%	69%	70%											
Transfer		69%	74%	78%	74%	74%	75%	75%	76%											
Degree Completion		51%	77%	70%	77%	77%	78%	78%	78%											
Graduate/Doctoral		-	79/74	83/78	79/74	79/74	80/75	80/75	81/76											

Objective 2: Enhance the reputation and awareness of USF as a leading Catholic, Franciscan university with excellent student educational outcomes to increase the size of the student population.

Goals								Strategies		Milestones/Measures	
1. Increase undergraduate and graduate applications.								1. Market USF value, distinctiveness, and reputation to national audiences (brand evangelists, trend setters, voters in national rankings, etc.)	2. Market campus events including on social media – leveraging the Call Center and Saints Ambassadors for follow-ups.	<ul style="list-style-type: none"> 3 <i>Engaging Mind & Spirit</i> issues per year. 3-5 <i>All Good Things</i> e-mails per year: Annual update of peer-evaluator list: 	<ul style="list-style-type: none"> # Call Center contacts: # Saints Amb. contacts:
Scholarship Competition	2022	2023	2024	2025	2026	2027	2028				
# Participants	91	114	125	137	150	150	150				
Financial Aid Processing	2022	2023	2024	2025	2026	2027	2028				
# Undergrad FAFSAs	3619	3565	3600	3700	3800	3900	4000				
# Graduate FAFSAs	971	809	900	950	1000	1000	1050				
2. Improve and increase USF's rankings in key national and international college reviews and quality listings.								1. Expand USF's social media reach and impact highlighting specialized accreditations, “best rankings”, employment opportunities and career placement.	2. Competitive analysis of top 10 peer institutions in each ranking to develop improvement plans.	<ul style="list-style-type: none"> Update master listing of variables – Oct Annual plans to improve – May 	<ul style="list-style-type: none"> Competitive analysis of peers – Jan Annual plans to improve – May
	AY23	AY24	AY25	AY26	AY27	AY28	AY29				
USN National Univ.	299	280	270	260	250	240					
USN Social Mobility	167	93	90	87	85	83					
USN Undergrad Nursing	356	319									
USN Online Bachelors	85/359										
USN Online Grad Bus	75/211										
USN Online MBA	124/344										
USN Online Grad Educ	58/329										
USN Online Grad Nurs	65/186										
Princeton Review	X										
Coll Consensus Score	#										
Wall Street Journal	#	130									
3. Increase the percentage of alumni who philanthropically support the university.								1. Increase engagement from new alumni through events and communication.	2. Leverage academic departments to increase participation in events, alumni events, and scholarship giving.	<ul style="list-style-type: none"> 3+ new alumni touchpoints/alum – >10% of new donors from touchpoints: Overall donor retention rate >40%: >10% increase in # giving post engagement: 	
Alumni Giving	FY23	FY24	FY25	FY26	FY27	FY28	FY29				
Undergraduate	3.5%	3.5%	3.7%	3.9%	4.2%	4.5%	4.7%				
Degree Completion	0.7%	0.7%	0.8%	1.0%	1.2%	1.3%	1.4%				
Graduate	0.7%	0.7%	0.8%	0.9%	1.1%	1.3%	1.5%				
Overall	1.6%	1.7%	1.9%	2.1%	2.3%	2.5%	2.7%				

Objective 3: Increase the quality of USF's academic and co-curricular programs – so that graduates of USF are prepared to contribute to the world through service and leadership.

Goals	Strategies	Milestones/Measures																																																																																												
<div>1. Manage a broad portfolio of specialized accreditations, when accreditation is advantageous and validates program quality.</div> <table><tr><td>Higher Learning Commission</td><td>2028</td><td></td><td></td></tr><tr><td>Council on Social Work Education</td><td>2031</td><td>Joint Rev Commission on Radiation Tech</td><td>2028</td></tr><tr><td>Accred Rev Committee on Ed for PA</td><td>2030</td><td>Council on Accr of Parks, Rec...(COApRT)</td><td>2029</td></tr><tr><td>Commission on College Nursing Ed</td><td>2030</td><td>The Illinois Certificate Board (Subst Ab)</td><td>2023</td></tr><tr><td>Accred Council for Bus Schools & Programs</td><td>2028</td><td></td><td></td></tr></table>	Higher Learning Commission	2028			Council on Social Work Education	2031	Joint Rev Commission on Radiation Tech	2028	Accred Rev Committee on Ed for PA	2030	Council on Accr of Parks, Rec...(COApRT)	2029	Commission on College Nursing Ed	2030	The Illinois Certificate Board (Subst Ab)	2023	Accred Council for Bus Schools & Programs	2028			<div>1. Analyze staffing levels and costs to achieve specialized accreditations. 2. Set priority list based on analysis. 3. Identify and recommend specific accreditation goal(s). 4. Reallocate funds and FTE positions to achieve goals.</div>	<div><ul style="list-style-type: none">Update, as needed.Revise/approve list, as needed.Goals updated, as needed.Annual updates provided to ExecCoun.</div>																																																																								
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<div>2. Demonstrate consistent or increased student performance on key GenEd outcomes.</div> <table><tr><td></td><td>AY22</td><td>AY23</td><td>AY24</td><td>AY25</td><td>AY26</td><td>AY27</td><td>AY28</td></tr><tr><td>GEN ED OUTCOMES – Percentage of Students Meeting Benchmarks</td><td>#?</td><td>#?</td><td>80%</td><td>81%</td><td>83%</td><td>85%</td><td>87%</td></tr></table>		AY22	AY23	AY24	AY25	AY26	AY27	AY28	GEN ED OUTCOMES – Percentage of Students Meeting Benchmarks	#?	#?	80%	81%	83%	85%	87%	<div>1. Provide resources to academic programs to improve student learning in Writing, Critical Thinking, and Information Literacy. 2. Track number of students seeking ACE support and resulting in passing grade. 3. Identify course-embedded assessments in Gen Ed courses and utilize rubrics.</div>	<div><ul style="list-style-type: none">Assess Writing, Critical Thinking, and Info Lit each year?# of passing studentsComplete 3 course-embedded assessments/year:</div>																																																																												
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<div>3. Demonstrate consistent or increased quality of academic and co-curricular programs.</div> <table><tr><td># Programs w/ Low Acad. Dashboard Scores</td><td>FY23</td><td>FY24</td><td>FY25</td><td>FY26</td><td>FY27</td><td>FY28</td><td>FY29</td></tr><tr><td>Viability Score < 6.0</td><td>16</td><td>16</td><td>14</td><td>12</td><td>10</td><td>10</td><td>10</td></tr><tr><td>Quality Score < 6.0</td><td>15</td><td>15</td><td>14</td><td>12</td><td>10</td><td>8</td><td>6</td></tr><tr><td>Engagement in Co-curricular Learning Activities (via "Suitable")</td><td>FY23</td><td>FY24</td><td>FY25</td><td>FY26</td><td>FY27</td><td>FY28</td><td>FY29</td></tr><tr><td># Scholar-Athletes</td><td>106</td><td>108</td><td>111</td><td>115</td><td>119</td><td>124</td><td>130</td></tr><tr><td>% Residents</td><td>60%</td><td>65%</td><td>70%</td><td>75%</td><td>80%</td><td>85%</td><td>87%</td></tr><tr><td>% Commuters</td><td>18%</td><td>20%</td><td>25%</td><td>30%</td><td>33%</td><td>37%</td><td>40%</td></tr><tr><td>% First-year Students</td><td>85%</td><td>87%</td><td>89%</td><td>91%</td><td>93%</td><td>95%</td><td>95%</td></tr><tr><td>% All UG Students</td><td>23%</td><td>25%</td><td>30%</td><td>35%</td><td>40%</td><td>45%</td><td>50%</td></tr></table>	# Programs w/ Low Acad. Dashboard Scores	FY23	FY24	FY25	FY26	FY27	FY28	FY29	Viability Score < 6.0	16	16	14	12	10	10	10	Quality Score < 6.0	15	15	14	12	10	8	6	Engagement in Co-curricular Learning Activities (via "Suitable")	FY23	FY24	FY25	FY26	FY27	FY28	FY29	# Scholar-Athletes	106	108	111	115	119	124	130	% Residents	60%	65%	70%	75%	80%	85%	87%	% Commuters	18%	20%	25%	30%	33%	37%	40%	% First-year Students	85%	87%	89%	91%	93%	95%	95%	% All UG Students	23%	25%	30%	35%	40%	45%	50%	<div>1. Rationalize portfolio of academic programs based on mission, market viability, and quality. 2. Action plans to improve quality of academic programs with low quality scores. 3. Rationalize portfolio of co-curricular programs based on mission, quality, and student impact. 4. Action plans to improve measured learning outcomes of co-curricular programs.</div>	<div><ul style="list-style-type: none">Executive Council review 5-year plan annually.Annual assessment of actions plans for 3-5 targeted programs.Executive Council review 5-year plan annually.Annual assessment of actions plans for 2-3 targeted programs.</div>																				
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<div>4. Provide high-quality academic programs and co-curricular learning opportunities that prepare graduates to contribute to the world through service and leadership.</div> <table><tr><td>USF grads annually with experiential learning</td><td>A22</td><td>A23</td><td>A24</td><td>A25</td><td>A26</td><td>A27</td><td>A28</td></tr><tr><td>Undergraduate (UG)</td><td>75%</td><td>#</td><td>76%</td><td>78%</td><td>80%</td><td>82%</td><td>84%</td></tr><tr><td>Employment Rates - 6 months out</td><td>2022</td><td>2023</td><td>2024</td><td>2025</td><td>2026</td><td>2027</td><td>2028</td><td>2029</td></tr><tr><td>% UG employed in field</td><td>72%</td><td>73%</td><td>73%</td><td>74%</td><td>75%</td><td>76%</td><td>77%</td><td>78%</td></tr><tr><td>% DC employed in field</td><td>93%</td><td>94%</td><td>94%</td><td>94%</td><td>95%</td><td>95%</td><td>95%</td><td>95%</td></tr><tr><td>% GR employed in field</td><td>97%</td><td>98%</td><td>98%</td><td>98%</td><td>98%</td><td>99%</td><td>99%</td><td>99%</td></tr><tr><td>Licensure/Exam Pass Rates</td><td>2022</td><td>2023</td><td>2024</td><td>2025</td><td>2026</td><td>2027</td><td>2028</td></tr><tr><td>Education</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td><td>100%</td></tr><tr><td>Nursing</td><td>88%</td><td>#</td><td>90%</td><td>92%</td><td>94%</td><td>96%</td><td>96%</td></tr><tr><td>Radiation Therapy</td><td>75%</td><td>#</td><td>76%</td><td>78%</td><td>80%</td><td>82%</td><td>84%</td></tr><tr><td>Business - CPA</td><td>53%</td><td>#</td><td>55%</td><td>57%</td><td>59%</td><td>61%</td><td>63%</td></tr></table>	USF grads annually with experiential learning	A22	A23	A24	A25	A26	A27	A28	Undergraduate (UG)	75%	#	76%	78%	80%	82%	84%	Employment Rates - 6 months out	2022	2023	2024	2025	2026	2027	2028	2029	% UG employed in field	72%	73%	73%	74%	75%	76%	77%	78%	% DC employed in field	93%	94%	94%	94%	95%	95%	95%	95%	% GR employed in field	97%	98%	98%	98%	98%	99%	99%	99%	Licensure/Exam Pass Rates	2022	2023	2024	2025	2026	2027	2028	Education	100%	100%	100%	100%	100%	100%	100%	Nursing	88%	#	90%	92%	94%	96%	96%	Radiation Therapy	75%	#	76%	78%	80%	82%	84%	Business - CPA	53%	#	55%	57%	59%	61%	63%	<div>1. Increase number of graduates who contribute to the world through service. 2. Increase the number of students served by the Career Success Center. 3. Increase the number of internships completed by our students. 4. Develop report of co-curricular measures of student learning outcomes. 5. Incorporate Catholic, Franciscan values, tenets, and intellectual tradition into general education while encouraging other academic programs to do the same. 6. Implement "Suitable" software to encourage student engagement.</div>	<div><ul style="list-style-type: none"># alumni responding/referencing:# of students served:# of internships completed:Report shared annually with ExecCoun.# Programs integrating Franciscan values:Track student engagement annually:</div>
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Objective 4: Strengthen the financial capacity and long-term sustainability of USF through enrollment growth, strategic investments, securing major grants and donations, and effective stewardship of resources.

Goals	Strategies	Milestones/Measures																																																																																										
<div>1. Allocate resources to ensure academic program viability & quality of USF’s mission-essential and market-driven programs – ensuring acceptable contribution margin (60% target) across the Colleges.</div> <table><tr><th>Contribution Margin</th><th>F22</th><th>F23</th><th>F24</th><th>F25</th><th>F26</th><th>F27</th><th>F28</th><th>F29</th></tr><tr><td>Arts & Sciences</td><td>47%</td><td>53%</td><td>53%</td><td>54%</td><td>55%</td><td>56%</td><td>56%</td><td>57%</td></tr><tr><td>Bus. & Health Admin</td><td>58%</td><td>59%</td><td>59%</td><td>60%</td><td>60%</td><td>61%</td><td>61%</td><td>61%</td></tr><tr><td>Education + REAL</td><td>58%</td><td>58%</td><td>59%</td><td>59%</td><td>59%</td><td>60%</td><td>60%</td><td>61%</td></tr><tr><td>Leach Nursing</td><td>55%</td><td>54%</td><td>54%</td><td>55%</td><td>55%</td><td>56%</td><td>56%</td><td>57%</td></tr><tr><td>PA – Albuquerque</td><td>66%</td><td>65%</td><td>38%</td><td>16%</td><td>39%</td><td>59%</td><td>61%</td><td>62%</td></tr><tr><td>Total</td><td>54%</td><td>56%</td><td>56%</td><td>56%</td><td>57%</td><td>59%</td><td>59%</td><td>60%</td></tr></table>	Contribution Margin	F22	F23	F24	F25	F26	F27	F28	F29	Arts & Sciences	47%	53%	53%	54%	55%	56%	56%	57%	Bus. & Health Admin	58%	59%	59%	60%	60%	61%	61%	61%	Education + REAL	58%	58%	59%	59%	59%	60%	60%	61%	Leach Nursing	55%	54%	54%	55%	55%	56%	56%	57%	PA – Albuquerque	66%	65%	38%	16%	39%	59%	61%	62%	Total	54%	56%	56%	56%	57%	59%	59%	60%	<div>1. Identify from independent research, academic program dashboard, and other sources market-viable programs.</div> <div>2. Identify historically under-enrolled courses (not required for GenEd, majors, or minors) to develop options/alternatives.</div> <div>3. Provide facilities to enhance curricular and co-curricular programs - including accessibility of facilities.</div>	<div>• Review/revisit plan annually.</div> <div>• % of non-required courses with >50% available seats reduced by 5% each year.</div> <div>• Monitor CMP Project(s) Execution annually:</div>																											
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<div>2. Increase scale and scope of revenue beyond traditional tuition revenue.</div> <table><tr><th>Non-tuition & Int'l Revenue Sources (\$M)</th><th>FY22</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>Overseas Partnerships</td><td>0.3</td><td>0.6</td><td>0.6</td><td>0.9</td><td>1.1</td><td>1.2</td><td>1.4</td><td>1.4</td></tr><tr><td>Room & Board</td><td>3.4</td><td>3.5</td><td>3.4</td><td>3.8</td><td>4.0</td><td>4.2</td><td>4.5</td><td>4.7</td></tr><tr><td>Grants (x/ HEERF)</td><td>1.5</td><td>3.9</td><td>3.5</td><td>3.7</td><td>3.0</td><td>3.0</td><td>3.0</td><td>3.0</td></tr><tr><td>HEERF</td><td>6.1</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr><tr><td>Unrestricted Contributions</td><td>1.1</td><td>2.1</td><td>1.1</td><td>1.2</td><td>1.3</td><td>1.4</td><td>1.5</td><td>1.6</td></tr><tr><td>Totals</td><td>\$12.4</td><td>\$10.1</td><td>\$8.6</td><td>\$10.0</td><td>\$9.4</td><td>\$9.8</td><td>\$10.4</td><td>\$10.7</td></tr></table>	Non-tuition & Int'l Revenue Sources (\$M)	FY22	FY23	FY24	FY25	FY26	FY27	FY28	FY29	Overseas Partnerships	0.3	0.6	0.6	0.9	1.1	1.2	1.4	1.4	Room & Board	3.4	3.5	3.4	3.8	4.0	4.2	4.5	4.7	Grants (x/ HEERF)	1.5	3.9	3.5	3.7	3.0	3.0	3.0	3.0	HEERF	6.1	-	-	-	-	-	-	-	Unrestricted Contributions	1.1	2.1	1.1	1.2	1.3	1.4	1.5	1.6	Totals	\$12.4	\$10.1	\$8.6	\$10.0	\$9.4	\$9.8	\$10.4	\$10.7	<div>1. Provide assessment of overseas programs – including cost structures and viability.</div> <div>2. Secure lead gifts for “A Shared Tomorrow” in silent phase of comprehensive campaign.</div> <div>3. Strengthen and diversify philanthropic support.</div> <div>4. Highlight and market the value on living on campus.</div>	<div>• Tri-annual program assessments. Vietnam BBA/MBA: FY24, Brno:FY25, China: FY26</div> <div>• >40% of fundraising before public launch.</div> <div>• 35 new monthly individual connections per employee in Banner.</div> <div>• Grow donor base to >1500 donors:</div> <div>• Donor Retention Rate > 72% (>\$1k):</div> <div>• Write 3 to 4 major grants a year with McAllister & Quinn –</div> <div>• # Residents (X/422):</div>																											
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<div>3. Strengthen the balance sheet while constraining expense growth.</div> <table><tr><th>Arvid Chart (\$M)</th><th>FY22</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>Total Student Revenues</td><td>43.2</td><td>41.3</td><td>39.4</td><td>41.9</td><td>42.7</td><td>43.6</td><td>44.5</td><td>45.4</td></tr><tr><td>Total Operating Expenses</td><td>45.8</td><td>46.5</td><td>45.6</td><td>46.2</td><td>45.7</td><td>45.2</td><td>44.7</td><td>44.1</td></tr><tr><td>Net Cash from Operations</td><td>(2.6)</td><td>(5.2)</td><td>(6.2)</td><td>(4.3)</td><td>(3.0)</td><td>(1.6)</td><td>(0.2)</td><td>1.2</td></tr></table> <table><tr><th>Endowment Funds (\$M)</th><th>FY22</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>Unrestricted</td><td>11.5</td><td>12.1</td><td>12.5</td><td>12.8</td><td>13.2</td><td>13.6</td><td>14.0</td><td>14.4</td></tr><tr><td>With Donor Restrictions</td><td>15.2</td><td>15.6</td><td>16.1</td><td>16.6</td><td>17.0</td><td>17.6</td><td>18.1</td><td>18.6</td></tr><tr><td>Totals (\$M)</td><td>26.7</td><td>27.7</td><td>28.5</td><td>29.4</td><td>30.3</td><td>31.2</td><td>32.1</td><td>33.1</td></tr></table> <table><tr><th>Short-term Reserves (\$M)</th><th>FY22</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>S/T Investments</td><td>12.3</td><td>12.3</td><td>12.5</td><td>13.0</td><td>13.5</td><td>14.0</td><td>14.5</td><td>15.0</td></tr></table>	Arvid Chart (\$M)	FY22	FY23	FY24	FY25	FY26	FY27	FY28	FY29	Total Student Revenues	43.2	41.3	39.4	41.9	42.7	43.6	44.5	45.4	Total Operating Expenses	45.8	46.5	45.6	46.2	45.7	45.2	44.7	44.1	Net Cash from Operations	(2.6)	(5.2)	(6.2)	(4.3)	(3.0)	(1.6)	(0.2)	1.2	Endowment Funds (\$M)	FY22	FY23	FY24	FY25	FY26	FY27	FY28	FY29	Unrestricted	11.5	12.1	12.5	12.8	13.2	13.6	14.0	14.4	With Donor Restrictions	15.2	15.6	16.1	16.6	17.0	17.6	18.1	18.6	Totals (\$M)	26.7	27.7	28.5	29.4	30.3	31.2	32.1	33.1	Short-term Reserves (\$M)	FY22	FY23	FY24	FY25	FY26	FY27	FY28	FY29	S/T Investments	12.3	12.3	12.5	13.0	13.5	14.0	14.5	15.0	<div>1. Review, Revise and implement procedures & policies relating to expenses. Credit card controls, account descriptions, etc.</div> <div>2. Centralize tracking of contracts >\$5k – for timely notifications of cancelations and re-bidding</div> <div>3. Improve financial analysis by strengthening revenue and expense variance analysis.</div> <div>4. Prioritize energy-saving initiatives that may result in cost savings.</div>	<div>• Annual review of CC holders and limits:</div> <div>• # reviews – with opportunities identified:</div> <div>• Reforecast of SOFP and SOA for Board 3X/year:</div> <div>• Measure the energy/cost savings annually.</div>
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Objective 5: Cultivate an environment that attracts, develops, and retains faculty, staff, and administrators, who embrace a culture of continuous improvement along with USF’s mission and values.

Goals	Strategies	Milestones/Measures																																																								
<p>1. Develop a strengths-based culture across all divisions by focusing on Employee Engagement.</p> <table><tr><th>Q12 Results – All Employees</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>Q00 – Grand Mean</td><td>3.43</td><td>3.48</td><td>3.53</td><td>3.58</td><td>3.63</td><td>3.68</td><td>3.72</td></tr><tr><td>Q01 – What’s Expected</td><td>4.18</td><td>4.20</td><td>4.22</td><td>4.24</td><td>4.26</td><td>4.28</td><td>4.30</td></tr><tr><td>Q02 – Materials & Equipment</td><td>3.51</td><td>3.56</td><td>3.61</td><td>3.66</td><td>3.71</td><td>3.76</td><td>3.81</td></tr><tr><td>Q03 – Opportunity to Do My Best</td><td>3.82</td><td>3.84</td><td>3.86</td><td>3.88</td><td>3.90</td><td>3.92</td><td>3.94</td></tr><tr><td>Q04 – Recognition in last 7 days</td><td>3.37</td><td>3.42</td><td>3.47</td><td>3.52</td><td>3.57</td><td>3.62</td><td>3.67</td></tr><tr><td>Q05 – Supervisor/Someone Cares</td><td>4.14</td><td>4.16</td><td>4.18</td><td>4.20</td><td>4.22</td><td>4.24</td><td>4.26</td></tr></table> <p>(Gallup Q12 benchmarks against other HE institutions.)</p>	Q12 Results – All Employees	FY23	FY24	FY25	FY26	FY27	FY28	FY29	Q00 – Grand Mean	3.43	3.48	3.53	3.58	3.63	3.68	3.72	Q01 – What’s Expected	4.18	4.20	4.22	4.24	4.26	4.28	4.30	Q02 – Materials & Equipment	3.51	3.56	3.61	3.66	3.71	3.76	3.81	Q03 – Opportunity to Do My Best	3.82	3.84	3.86	3.88	3.90	3.92	3.94	Q04 – Recognition in last 7 days	3.37	3.42	3.47	3.52	3.57	3.62	3.67	Q05 – Supervisor/Someone Cares	4.14	4.16	4.18	4.20	4.22	4.24	4.26	<p>1. Implement manager (including faculty department chairs) training.</p> <p>2. Develop University-wide culture of servant leadership through strengths-based discussion at Cabinet, Executive Council, University Council, Academic Assembly, and ACS to learn how “to lead and to serve in the real world”.</p>	<ul style="list-style-type: none">Quarterly Supervisor/Leadership lunches:Monthly “Leadership Lightbulbs” newsletters:Develop New Manager Orientation by 06/2024.100% of New Managers completed NMO w/1 3 months of hiring/promotion:
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<p>2. Retain employees and develop who exhibit a commitment to continuous improvement and USF’s mission.</p> <table><tr><th>Employee Turnover Ratio – excluding retirees.</th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>FT Faculty Turnover</td><td>13%</td><td>5%</td><td>5%</td><td>5%</td><td>5%</td><td>4%</td><td>4%</td></tr><tr><td>FT Staff/Administrator Turnover</td><td>17%</td><td>15%</td><td>15%</td><td>13%</td><td>13%</td><td>13%</td><td>13%</td></tr><tr><td>All FT Employees Turnover</td><td>16%</td><td>11%</td><td>11%</td><td>10%</td><td>10%</td><td>10%</td><td>10%</td></tr></table>	Employee Turnover Ratio – excluding retirees.	FY23	FY24	FY25	FY26	FY27	FY28	FY29	FT Faculty Turnover	13%	5%	5%	5%	5%	4%	4%	FT Staff/Administrator Turnover	17%	15%	15%	13%	13%	13%	13%	All FT Employees Turnover	16%	11%	11%	10%	10%	10%	10%	<p>1. Educate employees about range of available benefits and encourage utilization of such.</p> <p>2. Promote professional development opportunities for all employees</p>	<ul style="list-style-type: none">Quarterly for benefits-eligible employees:<ul style="list-style-type: none">Jan – Healthiest You:Apr – Retirement:Sep – Tuition ExchangesNov – Benefits FairQ12 % Actively Engaged/Disengaged: FY23: 38/19																								
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<p>3. Establish policies & procedures to ensure the safety of all personnel.</p> <table><tr><th></th><th>FY23</th><th>FY24</th><th>FY25</th><th>FY26</th><th>FY27</th><th>FY28</th><th>FY29</th></tr><tr><td>% employees trained in Run-Hide-Fight</td><td>40%</td><td>65%</td><td>70%</td><td>75%</td><td>80%</td><td>85%</td><td>90%</td></tr><tr><td># of safety exercises performed annually</td><td>2</td><td>2</td><td>4</td><td>4</td><td>5</td><td>5</td><td>5</td></tr><tr><td>% FT employees w/ current “Mental Health First Aid” (MHFA) certification</td><td>-</td><td>25%</td><td>40%</td><td>50%</td><td>55%</td><td>60%</td><td>65%</td></tr></table>		FY23	FY24	FY25	FY26	FY27	FY28	FY29	% employees trained in Run-Hide-Fight	40%	65%	70%	75%	80%	85%	90%	# of safety exercises performed annually	2	2	4	4	5	5	5	% FT employees w/ current “Mental Health First Aid” (MHFA) certification	-	25%	40%	50%	55%	60%	65%	<p>1. Update campus Emergency Operations Plan.</p> <p>2. Review, revise, and implement a Continuity of Operations Plan.</p> <p>3. Execute safety exercises annually or more often, as required by law (including fire drills, active shooter drills, etc.).</p>	<ul style="list-style-type: none">Record and communicate NIMS training program by Crisis Management Team position – annually.Review COOP with Crisis Management Team – annually.Review requirements and present timeline (by campus) to Crisis Management Team - AugCompleted safety exercises recorded in Crisis Management Team meeting minutes – May.																								
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